

# Managed Services for Life Safety



Pacific Controls has developed a unique solution committed to enhance Life Safety and National Security by implementing a 24x7x365 Remote Monitoring System (RMS). Critical Real time alarms from fire and firefighting systems are detected and reported by the RMS across residential, domestic, commercial and industrial buildings. The RMS supports real time monitoring of buildings for fire, lift and emergency alarms providing a 21st century monitoring solution to municipalities', airports, hospitals, hotels, manufacturing facilities, oilfields, energy plants and numerous other industry verticals.

This innovative system allows authorized persons to access relevant and up-to-date information at any time from almost any web-enabled device. It also provides dispatchers with a detailed view of the location and readiness of all the emergency service vehicles at all times. Using state-of-the-art M2M technology this wireless system replaces the out-dated terrestrial line based system to deliver faster response times and higher efficiency. Traditional maintenance is managed pro-actively by the system and substantially reduces operating costs.

## Key Benefits

- Proactive monitoring of systems reduces chances of emergencies
- Facilitate faster mobilization for addressing emergencies
- The status of the alarm systems, firefighting equipment and any problems that should be addressed by routine maintenance are identified by the operations center and can be followed through to ensure that the necessary work is carried out in a timely manner.
- Provides an opportunity to safety managers to capture snags in the building systems and fix them proactively.
- Help enhance life of systems
- Provide useful business intelligence for planning purposes

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